



WARRANTY

Powercam Inc. warrants all of its hardware products, excluding refurbished items, with a one-year Limited Warranty against defects in workmanship and materials under normal use for a period of one year from the original purchase date. Refurbished products carry a 30-day Limited Warranty. This warranty does not cover accidental damage, misuse, improper care or alteration, or acts of God, such as floods and earthquakes.

Defective or Damaged Products

The warranty will cover defects in workmanship and in materials. Powercam Inc. will cover the shipping expenses if it finds that the product is defective in materials or workmanship and at no charge to you repair or replace the product at our discretion and return the product to you. This warranty gives you specific legal rights, and you may also have other rights, which vary from state to state or country to country.

Proof of Authenticity / Proof of Purchase

When requesting a warranty replacement, we may require proof that the claim is valid. In this regard, we may ask you to submit some form of proof of purchase including a valid receipt. You may also need to submit a photograph of the product to prove its authenticity and/or show the defective part of the product.

Exclusions in Coverage

This warranty does not cover accidental damage, misuse, improper care or alteration, or acts of God, such as floods and earthquakes. The warranty is terminated if the original purchaser sells or otherwise transfers the product. This warranty does not cover damage attributed to the user. Powercam Inc. will not cover products under this warranty that have been misused, abused, or damaged due to improper care. Powercam Inc. also does not offer coverage on any third-party products; all inquiries about third-party products should be directed towards the manufacturer of those products.

Submitting a Claim

If you need to submit a claim on one of our products, please call 800-233-6337 or email us at support@powermateinc.com